

ABSTRACT

THESIS : People's Opinion towards Police Investigation
Performance in the Regional Police Station, Prachuab
Khirikhan Province

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The research on, "People's Opinion towards Police Investigation Performance in the Regional Police Station, Prachuab Khirikhan Province" is aimed at studying the police's behavior in investigating suspects in criminal cases, people's satisfaction and expectation towards investigation performance. Hence, the result found in this research will be used in improving the efficiency of the police's investigation performance.

The sampling group being conducted in this research comprised 400 individuals. Most of them had no knowledge about the laws and investigation procedure exercised by the police.

According to the research, it was found that in investigating criminal cases, the police had well-intentionedly performed their duties with fully applied knowledge. They had interrogated and bodily searched the suspects with carefulness and politeness. Furthermore, the police officers had paid careful attention to probing confession and gathering evidence. In ethical aspect, it was found that the police officers were unbiased and earnest to investigate allegations as inquired. However, the

police officers had, sometimes, paid little attention to protecting witnesses and distorted some facts. In order to add justice to the procedure, most police officers had arrested suspects when they had strong and sufficient evidence. The suspects were always told of their rights.

Sometimes, it was found that the suspects were being handcuffed or released without reliable reasons. Those police officers involving in investigation were relatively few in number comparing to the workloads. Acceleration of the cases and public relations were minimal. To sum up, the aboved reasons found in the research had lowered the people's expectation towards the police's performance. The people expected the police to be fair and neutral. They expected the police to accelerate the cases also.

The compilation of advice derived from this research can be as follows:

- To develop the police to have sufficient knowledge and abilities in criminal investigation.
- To encourage police's morale by putting the right man to the right job.
- To allow the police in the rank of captain to have more roles in investigation.
- To improve the police's behavior in their performance.
- To increase the superior's attention towards the well-being of the subordinates.
- To improve the investigation procedure to be more facilitated in performance.
- To inject the consciousness of being good citizen to the people.