

Yosita Nimitpokanun 2012: The Implementation of the Official Policy of Decentralization of Public Services in Municipality of Muang District Nakhon Pathom Province. Master of Arts (Political Science), Major Field: Political Science, Faculty of Liberal Arts and Science.
Thesis Advisor: Mr. Prasong Kalayanathum, Ph.D. 198 pages.

The purposes of this research were to study 1) the success of public service decentralization policy implementation of Municipalities in Muang District, Nakhon Pathom Province, and 2) organizational performance associated with the success of public service decentralization policy implementation. The samples were 148 government officials and employees of Municipalities in Muang District, Nakhon Pathom Province. The instrument used to collect the data was questionnaires and the statistics used to analyze the data were percentage, mean, standard deviation, and Pearson correlation coefficient. The level of statistical significance was set at .05

The results showed that overall, 1) The success of municipalities in Muang District, Nakhon Pathom Province implemented the public service decentralization policy, the factors affected the success of the public service decentralization policy implementation in overall at a high level. There were the infrastructures aspects policy was the highest level, secondly was the place aspect and the least was budget aspect, respectively. Also overall the success of public service decentralization policy implementation was at a high level. The quality of life promotion aspect was the highest level, followed by the social order aspect and the least level was planning aspect commercial investment and tourism promotion aspect, respectively. 2) The competency organizational performance associated with the success of public service decentralization policy implementation in municipalities in Muang District, Nakhon Pathom Province consist of the structure aspect, personnel aspect, budget aspects, place aspect and tool and equipment aspect had significant relationship with the overall success of public service decentralization policy implementation. Thus, the relationship in the same direction among the personnel, place and tool and equipment aspect was at the high level whereas that between the structure and budget aspect was at the moderate level at the significant level of .05.

Recommendations from the study for the development and improvement of officials and employees' performances were that the 5 factors of organization capability should be emphasized in policy implementation since they were important factors in the implementation of public services decentralization policy.

Student's signature

Thesis Advisor's signature