

UBOL PUNDARA : THE USE OF REFERENCE BOOKS OF CHULALONGKORN
UNIVERSITY UNDERGRADUATES. THESIS ADVISOR : ASSO. PROF. CHALAI PORN
HEMARAJATA. 235 pp. ISBN 974-582-238-8

This research aims at a comparative study of the use of reference books by undergraduates in the faculty libraries and the Central Library, the Academic Resource Center, Chulalongkorn University. The research examines the use of reference books in terms of objective, frequency, language, type, number of titles and problems in using reference books.

The results of this research showed that the majority of Chulalongkorn University undergraduates use reference books in the faculty libraries more than in the Central Library. In terms of objective, frequency, language, number of titles and problems in using reference books, the comparative study found no differences between the use of reference books by undergraduates in the faculty libraries and in the Central Library. The majority of undergraduates used reference books for their report writing and term papers. The frequency in using was uncertain. Thai reference books were used most, and the rate of use was about 1-5 copies. In terms of problems, it was found that, both in the faculty libraries and the Central Library, the undergraduates could not find the reference books they wanted. For the type of reference books used, there was a difference : the dictionary was used most in the faculty libraries whereas the directory was used most in the Central Library.