

Thesis Title	A Study of Problems and Demands of the Computer Based Training Courseware in the Training Divisions of the Governmental Offices.
Thesis Credits	6
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Degree of Study	Master of Science in Industrial Education
Department	Education Technology
Academic Year	1999

ABSTRACT

The objectives of this research were to study the problems and demands of computer based training courseware (CBT) in the training divisions of the governmental offices. The samples were 98 training divisions of the governmental offices. The research tools were the constructed questionnaires. Ninety-eight administrators and thirty-five resource persons were requested to answer the questionnaires.

The statistics used to analyze data were percentage, mean and standard deviation and Two-Sample Kolmogorov – Smirnov Test was used to test research hypotheses.

Research findings were as follows : (1) the majority of administrators and resource persons had knowledge of the CBT courseware by studying from books; (2) the majority of administrators and resource persons had no plan to use CBT courseware because of limited budget and personnel; (3) the problems of using CBT courseware was found by them at the much level and they were mostly found with the budget problem; (4) as a whole, the administrators and resource persons were in demand of CBT courseware at the much level. When we go into details of the different parts of CBT courseware, it was found that the content of CBT courseware was rated at the most level, the training method of CBT courseware

would be training through CD-ROM, and the models of CBT courseware would be in the instructional form; (5) the majority of administrators and resource persons thought that it was necessary to use CBT courseware in the training divisions of the governmental offices; (6) The comparison of the problems and demands of using CBT courseware between the administrators and resource persons were not significantly different at 0.05.

Keywords : Demand / Computer Based Training / Governmental Training Division