KEY WORD: PROBLEM SOLVING PROCESS / PERSONNEL ADMINISTRATION /
ADMINISTRATROS / NURSING COLLEGES

PETMANEE VIRIYASUBEPHONGE : A STUDY OF PROBLEM SOLVING PROCESS IN
PERSONNEL ADMINISTRATION OF ADMINISTRATORS IN NURSING COLLEGES

UNDER THE JURISDICTION OF NURSING COLLEGE DIVISION, MINISTRY OF PUBLIC HEALTH. THESIS ADVISOR: ASST. PROF. NATNIPA KOOPARAT.

Ph.D., 253 pp. ISBN 974-583-519-6

: MAJOR EDUCATIONAL ADMINISTRATION

C441409

The purpose of this study was to study conditions and problems concerning problem solving process in personnel administration of administrators in Nursing Colleges, Nursing College Division, Ministry of Public Health. The study population consisted 72 nursing College administrators in nursing College Division under the Jurisdiction, ministry of Public Health. The questionaric form used in this research was divided according to the 4 steps of problem solving process, namely; 1) identifying the problem, 2) developing the alternatives, 3) alternatives evaluation and consideration, and 4) alternatine implementing and monitoring.

The results of the research indicated that the nursing College administrators performed all four steps. The improvement should be as following; 1) identifying the problemss with several factors,
2) identifying the problems in every steps, 3) using several factors for alternatives in decision making, and 4) planning and considering criterias of alternative implementing and monitoring.