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HEALTH CARE CENTRE (CPHCC.) / LOP-BURI
PANITA DHERASARISKUL : A SATISFACTION OF HEALTH VOLUNTEER WORKERS
TO COMMUNITY PRIMARY HEALTH CARE CENTRE (CPHCC.), LOP BURI
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The Objective of this survey is to study a level of satisfaction of Health Volunteer Workers with CPHCC. in Lop-buri Province, including the settlement of CPHCC., training, roles and duties of Health Volunteer Workers as well as supports they received. In addition, problems and obstacles in practice were identified. Self-administered questionnaires distributed to 630 Health Volunteer Workers from 126 full-line CPHCC., were returned completely for statistical analyzed equal to 100 % .

The results showed that most of Health Volunteer Workers had a high level of satisfaction with the settlement of CPHCC., training, roles and duties of Health Volunteer Workers (95.4 % , 92.2 % and 80.8 % respectively). About support for CPHCC., the proportion of Health Volunteer Workers having a high and moderate level of satisfaction equaled 54.9 % and 45.1 % respectively. Furthermore, the analysis of the relation between Health Volunteer Workers status and a level of satisfaction of the studied variables showed that. Sex, female (62.5 %) related to a satisfaction of the settlement of CPHCC. Duration of being Health Volunteer Workers from 2 years to not longer than 3 years (51.1 %) was related to satisfaction in training. There were also relationships between a Married status (77.8 %) and the level of satisfaction with roles and duties, as well as between family income per month, that enough for earning but no spare (62.2 %) and the level satisfaction with received support. It was significantly related. ($P < 0.05$)

The problems found in the study were that the Health Volunteer Worker needed more support (70.6 %) and community participation (22.9 %)