

## C386168 : MAJOR NURSING ADMINISTRATION PROGRAM  
KEY WORD: ASSIGNMENT / PRIMARY NURSING ASSIGNMENT SYSTEM / NURSING  
PROCESS / SATISFACTION

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ASSIGNMENT SYSTEM IN INTENSIVE CARE UNIT TOWARD THE USE OF NURSING  
PROCESS AND SATISFACTION OF NURSES AND PATIENTS. THESIS ADVISOR :  
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This Quasi-Experimental Research project aimed to study the effects of the use of Primary Nursing Assignment System in the Intensive Care Unit of Saint Louis Hospital toward the use of nursing process and satisfaction of nurses and patients compared with conventional nursing assignment system.

There were two subject groups : (1) Twenty three professional nurses were used as one study group. Those nurses were instructed in the Primary Nursing Assignment System which was introduced into the Intensive Care Unit. The essential concepts in the Primary Nursing Assignment System included providing consistent assignment of patients in which a primary nurse was responsible for a specific patient from admission through discharge, and the total nursing process must be implemented during the period of hospitalization in order to improve communication and therapeutic care. (2) Forty patients matched-pairs between two nursing assignment system.

Three instruments were used to collect data which were the use of nursing process, nurses' and patients' satisfaction. These research instruments were tested for content validity and reliability the conclusions of this study were :

1. The mean scores of nurses' satisfaction in the Primary Nursing Assignment System was statistically higher than in the Conventional Assignment System at 0.05 significant level
2. There were no differences in the mean scores of patients' satisfaction in the two nursing assignment systems.
3. There were no differences in percentages and mean scores of the used of nursing process in the two nursing assignment system