

TIPAWAN TUNGWONGKIT : AN ANALYSIS OF TASK CONTROLLING ACTIVITIES IN PATIENT'S UNITS PERFORMED BY HEAD NURSES, THE HOSPITALS UNDER THE JURISDICTION OF THE MINISTRY OF PUBLIC HEALTH, BANGKOK METROPOLITAN AREA. THESIS ADVISOR : ASSOCIATE PROF. PUANGRAT BOONYANURAK, Ed.D. 120 pp. ISBN 974-584-297-4

This research was designed to analyze and to compare controlling activities performed by head nurses, under the jurisdiction of the ministry of public health, Bangkok metropolitan area. The population was 42 head nurses. The instruments developed by the investigator were observation forms and checklist which were validated and tested for reliabilities.

The major finding were as follows :

1. Head nurses performed controlling activities in assignment aspect at much level in preparing assignment forms and at least level in reviewing assignment documents which indicated controlling characteristics in appraisal during working, reviewing documents and resources.

2. Head nurses performed controlling activities in nursing recording activities at the most level in preparing recording forms and the least level in developing recording manual and reviewing nursing records which indicated controlling characteristics in reviewing documents and resources, and conferences.

3. Head nurses performed controlling activities in change of shift report at the most level in participating shift report and organize documents for shift report, and at the least level in developing shift report manual, staff dialogue, conferences and making major observational points, reviewing nursing care, and reviewing nursing documents which indicated controlling characteristics in reviewing documents, appraisal during working and performing conferences.

4. Head nurses performed controlling activities in nursing practice at the most level in checking medical equipments and supplies, and at the least level in indicating strength and weakness of nurses ' performance and performing conferences which indicating controlling characteristics in appraisal during working, reviewing documents, checking resources and conferences.

5. Head nurses classified by working experiences, working units and management attending, indicated no statistical significant differences at .05 level in performing controlling activities.