## พิมพ์ตันฉบับบทคัดย่อวิทยานิพนธ์ภายในกรอบสีเขียวนี้เพียงแผ่นเดียว

# # C 886502

: MAJOR NURSING ADMINISTRATION

KEY WORD:

DECISION MAKING/ RELATIONSHIP/ EMPATHY

PENSIRE RAGSALA: RELATIONSHIPS BETWEEN WORK EXPERIENCE, SELF-CONCEPT, CLINICAL ENVIRONMENT, RELATIONSHIP AMONG HEALTH TEAM, EMPATHY, AND THE PROFESSIONAL NURSES' ABILITY IN DECISION -MAKING ON NURSING PROBLEMS, INPATIENT DEPARTMENTS IN COMMUNITY HOSPITALS INDUSTRIAL AREA EASTERN SEABOARD. THESIS ADVISOR: ASSO. PROF. JINTANA YUNIBHAND, Ph.D. 175 pp. ISBN 974-636-230-5.

The purposes of this research were to analyze the ability to make decision on nursing problems in 4 phases: defining the problem analyzing data, analyzing, and choosing alternatives, and to explore independent variables were: work experience, self-concept, empathy clinical environment, i.e. physical environment and relationship between nurse with patient, and relationship among health team, i.e. relationship between nurses and doctors, and professional relationship, that would be, able to predict the nurses ability in decision making on nursing problems. Samples selected by stratified random sampling were 140 nurses who were practicing in inpatient departments in community hospitals, industrial area, eastern seaboard. Research instruments were self-concept scale, and a questionnaires designed to measure clinical environment, relationship among health team, empathy, and the decision making ability. All instruments were developed by the investigator and tested for content validity and reliability.

Results of the study were as followed:

- 1. The ability to make decision on nursing problems of professional nurses in the phase of defining the problem, analyzing the data and choosing the alternatives were at the middle level, but in the phase such ability of analyzing the alternative was at the low level.
- 2. The group of variables that significantly predicted the ability to make decision on nursing problems of professional nurses in all phases and in the phase of analyzing the alternatives, choosing the alternatives, was physical environment, at the .05 level. These predictors accounted for 10.91, 4.13 and 4.13 percent of the variance, respectively.

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