## ABSTRACT

Thesis Title

: A Study of Management Information System Needs for

Organization Development: Case Study at Ramkhamhaeng

University

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The purposes of this research were to study the Ramkhamhaeng University Administrators' needs of the usage of management information system in the areas of personnel, academic, finance, library and education, and to compare the difference between ranking of the administrators : high ranking, middle ranking and lower ranking administrators.

The samples consisted of 327 Ramkhamhaeng administrators; which were 54 high ranking administrators, 93 middle ranking administrators and 180 lower ranking administrators.

The questionnaire was used to gather data from the samples. Two hundred and fifty-six responses were received. Two hundred and forty-one responses were completed which was 73.70 percent of the total. Percentage, mean, standard deviation and One-way Analysis of Variance were utilized to analyze the data.

The findings of this study indicated:

- 1. The needs of usage of management information system of the Ramkhamhaeng University Administrators in all areas were found at the more level. Studying of areas were found at the more levels in the areas of personnel, academic and finance, but in the areas of library and education were found at the average level.
- 2. No significant differences were observed between the different rankings of Ramkhamhaeng University administrators' needs of the usage of management information system in the areas of personnel, academic, finance and education.
- 3. There was significant difference between the different rankings of Ramkhamhaeng University administrators' needs of the usage of management information system in the area of library at the level of .05