

ABSTRACT

Thesis Title : Implementation of the National Information Technology
Policy : A case study of the Office of the Civil Service
Commission.

Student's Name : Mr. Sirisak Sukchuen

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Advisory Committee :

1. Assoc. Prof. Dr. Piyanush Ngernklay Chairperson
2. Assoc. Prof. Pongsan Srisomsup
3. Assoc. Prof. Chalernpol Srihong

The objective of this research is to investigate the implementation of the National Information Technology Policy in the Office of the Civil Service Commission using survey research. The sample used in this study comprise 267 officials selected from the Civil Service Commission's officials.

The research findings are that, in a holistic view, the policy has been implemented in high level especially in computer technology and office automation parts. A Part of telecommunication technology of the policy, however, has been implemented in moderate level.

The research also found that the affiliated departments of the officials, the officials' willingness, the organizational potentiality, and the information technology experience significantly affect the policy implementation.