ABSTRACT

Thesis Title : A study of Graduate Students' Opinions

Concerning The Present Situation and

Expectations Towards The Services of

Graduate School Ramkhamhaeng University

Student's Name : Mrs. Jamaree Singthonganan

Degree Sought : Master of Education

Major : Education Administration

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Advisory Committee:

1. Assoc. Prof. Dr. Somsak Kongtieng Chairperson

2. Assoc. Prof. Dr. Somboon Suriyawongse

3. Assoc. Prof. Dr. Anchalee Paothong

The purposes of this study were to investigate the opinions of Ramkhamhaeng University graduate students toward present and expectation of the graduate school services and compared these opinions in terms of sex, age and faculty.

A 44 - statement questionaire, with reliability of 0.96 and 0.98 of present and expectation, respectively, was used to gather the data. The total stratified random sampling population was 335 graduate students of Ramkhamhaeng University. The returned rate of questionaire was 335 (100.00 %). The t-test was used to test significant difference between males and females. The one-way analysis

of variance was used to test significant difference among the levels of age and faculties.

The results of this study indicated that the opinions of graduate students toward present of the services of RamkhamHaeng University graduate school were moderate and toward the expectation were strongly agreement. These opinions were not significantly different in terms of sex, age, and faculty.