ABSTRACT

Thesis Title : Information Needs and Uses of Students in Ramkhamhaeng
University Library

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Degree Sought : Master of Arts

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The purposes of this research were to study the information use, need and how the undergraduate students utilized the information services and resources at Ramkhamhaeng University library. Comparison was made between sex, occupation, age group, major and year. Also the problems and recommendations were brought in to the attention. The questionaire was handed out to 400 undergraduate students who came to the library. The data was analysed by SPSS program

The results of this research can be summarized as follow:-

1) Most of the students who responded to the questionaire were female with age group between 15-24, third year in college, major in Faculty of Law, and no occupation. Majority of them had visited the library between 7:30-12:30 daily. Most of them tried to use the automated system by themselves of learned from their friends,

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and used title search to access information

2) Most of the students needed and used the library services moderately. The type of information resources were textbooks, class lectures and Internet

3) The study showed that students with 35 years old up needed more reference materials than students with age group 15-24 but no difference in the way their use information resources. The students with different occupation needed and used similar information resources while students with different major needed and used information differently. Furthermore, students with different year in college needed information differently but there was no difference in how they used information.

4) The library should have more user guidances especially in the area of library automation, and also improved the quality of personnel and services. For facilities and equipment, the library should improve the air conditions, toilets, more computer terminals and seats as well as more current information resources were their recommendations.