

## ABSTRACT

Thesis Title : The Effectiveness of Police Stations in Providing  
Services : A Case Study of Local Police Stations in  
Surathani Province

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Advisory Committee :

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This thesis is a quantitative research collecting data from 835 samples in Surathani Province. The objectives of the thesis are twofold; namely, (1) to evaluate the effectiveness of the local police stations in Surathani Province in providing services of the local police stations, and (2) to study the factors affecting their effectiveness in providing services; those are, quantity of personnels, quality of the personnels, adequacy of materials, instruments and equipments, capacity of public relations, public hearing , people cooperation, suitability of office environment, and subordinates' attitudes towards their commanders.

The research findings are as follows;

1. The effectiveness of local police stations in Surathani province are at high level in accordance with the hypothesis.

2. The independent variables which are tested are not significantly related to the effectiveness of local police stations in Surathani Province in providing services.

3. The samples evaluate that the quality of personnels, the adequacy of materials, instruments and equipments, the suitability of office environment, and the subordinates' attitudes towards their commanders are at medium level, but the adequacy of personnels' quantity, the capacity of public relations, the public hearing, and the people cooperation are at low level.

According to the research findings, improving of these factors is suggested.