

THESIS TITLE : A STUDY OF EFFICIENCY AND JOB SATISFACTION  
OF THE CIVIL SERVICE UNDER THE SAKON NAKHON  
PROVINCIAL PRIMARY EDUCATION OFFICE

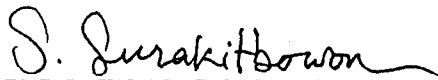
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ABSTRACT

The purposes of this study were : 1) to study and compare the actual performance efficiency of the civil service officers; 2) to investigate and compare the levels of job satisfaction of the civill officers; 3) to examine the relationship between the actual performance efficiency and job satisfaction of the civil service officers.

The samples consisted of 258 civil service officers and the involved officers under the Sakon Naknon Provincial Primary Education Office. The rating scale questionnaires were utilized as the research tool. One hundred percent of the questionaies were returned and the obtained data were analyzed by the computer package. The arithmetic mean, standard deviation, t - test, and the Pearson's Correlation Coefficient were used to analyze the data.

The major findings were as follows :

1) The actual performance efficiency of the civil service officers was at the high level, except in the areas of general administration and personnel development which were performed at the moderate level.

There were no statistical significant at the .05 level between the opinions of the civil service officers and the involved officers concerning efficiency of the actual performances of the civil service officers.

2. The opinions regarding job satisfaction of the civil service officers were mostly at the high level. However, in the aspects of the work conditions and salary and benefits were revealed at the moderate level.

There were significant differences at the .01 level between the respondents' opinions with different sexes toward job satisfaction. Furthermore, there were significant differences at the .01 level in the area of job characteristics; while the opinions about policy and administration, and control and supervision differed at the .05 level.

3. There was a positive relationship between the actual performance efficiency and job satisfaction of the civil service officers at the .001 level.