

ABSTRACT

Thesis Title : The Bangkok Metropolitan Administration's Civil
Servants Welfare : A Case Study of Wangthonglang
District Office

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The main objective of this research is to study the many types of services offered to the Bangkok Metropolitan Administration's Civil Servants by using a survey techniques to gather information for the research. The target group of this survey is the Bangkok Metropolitan Administration's 115 civil servants under the control of Wangthonglang District Office. Questionnaires are used for the information collection. The statistics used in this thesis is Percentage, Average, Standard Deviation, Chi-square tests, F-tests and t-tests.

The research output finds that :

1. Most of the Bangkok Metropolitan Administration's civil servants are likely to use welfare services for Savings Cooperative and the medical service. The welfare service used least is the transport service.

2. The civil servants who use welfare service are moderately Satisfied.
3. The morale of the civil servants on duty performance is at moderate level.
4. The qualification of the civil servants in terms of gender does not have significant effect on welfare service use. While ages, marriage status, position and different salary rates do affect the welfare service use in some respects.
5. The different qualification of the civil servants in terms of gender is insignificant in relation to their satisfaction concerning different welfare services.