

ABSTRACT

Thesis Title : Attitudes Toward Training of Government Savings Bank's Employees

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Advisory Committee :

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The purposes of this research were to study the opinion about service training, to study the attitude of the Government Saving Bank's employees toward the inservice training and to compare the attitude by sex, age, period of working, educational level, position level, marital status, and experience about the training courses. Four hundred employees were used as a sample in the research. Questionnaire with reliability of .95 was used as the research instrument.

The results of the study were found as follows:

1. All the employees wanted to attend the training courses again. Most of them wanted to be trained in the new technology. The first priority for the employees to be trained should be the employees in the position level of 2-4. The majority of the employees regarded the curriculum as appropriate and useful. The training course should consider from the developing plan of the bank. The training project could be used as one of the criteria in the promotion consideration.

2. The overall attitude toward training were considered in the high positive level and the attitude toward training in the area of the value of the training, great-speakers, location, facilities were found in the high positive level. The attitude toward the training procedures were found in the moderate level.

3. No statistically significant difference at the level of .05 was found in the attitude of the employees who have difference in sex, age, education level, position level, marital status, and experience.

4. There was statistically significant difference in the attitude of the employees who have difference in period of working at the level of .05.