

ABSTRACT

Thesis Title : The Opinion of the Metropolitan Electricity Authority' S
Employees about Performance Efficiency : A Case Study of
The Employees in the Income Division

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The objectives of research are :

For studying the effectiveness of performance follow the comments of employees who work in Income Division of The Metropolitan Electricity Authority (MEA) by survey method. The population of this survey are employees who work in the are of Income Division from 14 branches of MEA and the total are about 204 people The researcher uses some questionnaires for collecting the data

The results of this research are :

1. Most of sample are female over 40 years old who graduated in Bachelor degree work in technical position and have work experience Over 10 years.
2. From the personal factor in the relationship of background such as sex, age, and level of graduation. The research shows that the differences in personal factor are impact to the level of employee's comments about effectiveness of performance.

Moreover. Following the personal factor by the position of work and work experience. There are not different in comments.

3. From the employee's satisfactory factor such as the satisfaction in service, the relationship between employer and employee benefit and welfare for employer and their security of work have related to each other in middle level. The trend of relationship between all of the employer's satisfactory factor are in positive (between 0.197-0.470) at the 0.05 level of significance.