

ABSTRACT

Thesis Title : Restructuring The City Police Section : District of
The Bangkok Metropolitan.
Student's Name : Mr. Apichat Sanmanote
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1. Assoc.Prof. Dr. Suraphol Rajbhandaraks Chairperson
2. Assoc.Prof. Dr.Jirachoke Virasai
3. Assoc.Prof. Suraphan Thabsuwan

The objective of this thesis is to study idea and opinion of head of tasks and head of sections who work in the City Police section : District of the Bangkok Metropolitan. We set 14 critical points of variables for measurement and also includes work relationship between head of tasks and head of sections. We collect and analyze their idea and opinion and summarize all idea and opinion suggestions for restructuring this work unit to enhance of its efficient operation.

The sample size of survey, we select 115 persons whose work levels are head of tasks and head of sections. The instrument used is questionnaire which asking about idea, opinion and suggestion for restructuring the work unit. We analyse data by computing of percentage and also use statistical testing (Chi - Square) in order to find relationship among variables.

From the results we find that most opinion agree that existing work structure is not suitable. The twelve critical variables are rank as follows : law, rules of procedure, regulation, the command which support the practice, man power, the practice which respond management policy, the overlap of work duties, authority and responsibility defined, the flexibility of structure, coordination, group task dividing, decentralize of decision, span of control, unity of command, unity of directing. The other two critical variables, are hierarchy and communication which are regard as good and suitable for current practice.

About work relationship head of tasks and head of sections in giving opinion of restructuring. We find that level of education and rank position have shown significant level. Other variables such as age, years of working, in bureau, years of working in city police section, have no significant correlation with idea of restructuring.

In summary we can divide the nature of tasks in three group namely; execution I, execution 2, case and general administration. The execution task consists of 88% man power for the field while the case & administration task consists of 12% for the office. About the policy, we should emphasis on duties & authorities and systematic of working. We should define the problems and need information for decision making, then have good supervising, follow - up and evaluation. The head of sections should work closely with head of tasks and should set decentralize of decision. Communication in work unit should be in two ways, that is from top to bottom and from bottom to top. We should review of law and policy so that the City Police can perform efficiently. Moreover some

kind of work oftenly get stuck with steps of proceeding require by the law. Some cases we should allow the City Police to hold and inquiry so that the proceeding will become quicker and efficiently.