

ABSTRACT

Thesis Title : Motivation Factors Affecting Customs Services of
Export Processing Zone

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Degree Sought : Master of Arts

Major : Political Science

Academic Year : 1999

Advisory committee :

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The objectives of the study are to study 1) the general characteristic of customs official, 2) motivation factors and their problems toward customs services of export processing zone, and 3) the relationship between the general characteristic of customs official and motivation factors affecting customs services of export processing zone.

The result of the studies are as follows :

1. Internal motivation is much important, and external motivation is moderate important toward customs services of export processing zone.
2. Internal and external motivation is less problems toward customs services of export processing zone.

3. There is no relationship among variables, sex, age, education, and working duration with motivation factors affecting customs services of export processing zone.