

ABSTRACT

Thesis Title : The Study of Ramkhamhaeng University Staff Satisfaction
Towards Welfare Management
Student's Name : Miss Aunyapa Kruemunkongphake
Degree Sought : Master of Education
Major : Educational Administration
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Advisory Committee :

1. Assoc. Prof. Dr. Prachaya Klapachan Chairperson
2. Assoc. Prof. Dr. Somboon Suriyawongse
3. Assoc. Prof. Noppakhun Kunacheewa

Purposes of this research were to study Ramkhamhaeng University Personnel's satisfaction towards six areas of welfare's as follows: finance loaning, household services, cremation services, sports and entertainment; and to compare personnel's satisfaction towards welfare services, as classified by sex, age, educational background, marital status, length of time performing job, salary acquired, position and utilizing RU welfare services.

Sampling group was composed of 805 instructors, 1,955 university government officials and 1,004 employees.

Research results:

Instructors, RU officials and employees were satisfied with RU welfare services in all areas at the 'moderate' level. Their satisfactions, as classified by sex, age, marital status, length of time performing job, position and service utilizing, were

not significantly different; but, as classified by educational background and salary acquired, their satisfactions were statistically different.