

ABSTRACT

Thesis Title : Quality of Working Life : A Case Study of the
Office of the Civil Service Commission

Student's Name : Miss Arunee Sumanomahaudom

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Advisory Committee :

1. Assoc. Prof. Dr. Piyanush Ngernklay Chairperson
2. Assoc. Prof. Pongsan Srisomsup
3. Assoc. Prof. Chalida Sornmani

The main objective of the research is to study the quality of working life of the Office of the Civil Service Commission (OCSC). The research methodology are from applying quantitative and qualitative. The sample group in this study are the OCSC Officials , ranking from 1 -7 , totally 225.

The research has been found that :

1. Overall quality of working life is moderate. After scrutinized in each category, we found that : high level on quality of working life are the balance among working life and otheres life, and the social interaction. On the moderate level are social intergration, job advancement and security, the enhancement on individual ability development, constitutional of the organization, safety in environment and quality promotion, and fair wage and salary respectively.

2. Officials with difference educational level have difference opinions on quality of working life.

3. The job loyalty : there is a linear correlation with the quality of working life.