

## ABSTRACT

Thesis Title : Job Satisfaction in Subordinates towards Leadership Style.  
Case study : The Internal Trade Department , Ministry of  
Commerce.

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Degree Sought : Master of Business Administration

Major : Business Administration

Academic Year : 1998

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The purpose of the study of Job Satisfaction in Subordinates towards Leadership Style. Case study : The Internal Trade Department , Ministry of commerce has objectives as : (1)To study the job satisfaction in subordinates. (2)To study the opinion in subordinates towards the leadership styles of supervisors. (3) To study the most preferred leadership style of their subordinates. (4) To study the job satisfaction in subordinates towards leadership.

In this study, the total job satisfaction is based on Herzberg's Two-Factor Theory which compose of intrinsic aspects of the job, opportunity of advancement, supervisor , wages, co- worker, security, working condition, and management policy.The leadership styles used in this study is based on the Managerial Grid Theory

which developed by Blake and Mouton. There were Task or Authority- obedience style, Country club style, Impoverished style, Middle of the road style, and Team style. The samples were 240 subordinates from a total 286 and answering the 5 rating - scale questionnaire of job satisfaction and 5 leaderships styles.

The statistics used in this study were arithmetic means, standard deviation, t -test independent , F-test. The hypotheses were tested at level of significance of .05

The results were to (1) The job satisfaction of subordinate is in the middle rang

(2) The opinion in subordinates towards the leadership style is in the middle range.

The most preferred style is team management , then middle of the road management, country club management, authority - obedience management, and impoverished management.

(3) The preference of subordinates towards the leadership style is in the high range. The most preferred style is team management , then middle of the management , country club management , authority - obedience management , and impoverished management.

(4) The job satisfaction in subordinates towards leadership style of supervisors . The most satisfy is the team, then middle of the road, country club, authority - obedience, and impoverished.