

Waraporn Sampao 2006: Competency of Clothes Menders in Bangkok Metropolis. Master of

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The objectives of this research were to study: 1) the basic characteristic of clothes menders in Bangkok Metropolis, 2) knowledge and skill of clothes menders in Bangkok Metropolis, 3) satisfaction of customers on clothes menders in Bangkok Metropolis, and 4) relationships between basic characteristic and competency of basic sewing knowledge, basic characteristic and competency of clothes menders skills, competency in basic sewing knowledge and competency in clothes menders skills, competency in basic sewing knowledge and satisfaction of customers, and competency in clothes menders skills and satisfaction of customers. The sampling group was 100 clothes menders and 100 customers in Bangkok Metropolis using multistage random sampling. Data were collected through knowledge test forms, skill assessment forms, and satisfaction forms. Frequency, percentage, mean, and Chi-Square were used to analyze data.

The study was found that most clothes menders were female, 41-50 years of age and lower primary school graduates. They obtained sewing knowledge from tailor shops and had clothes menders experiences for 11-20 years. Their average income was 5,001-10,000 baht per month, bearing the cost of shop rent for at least 1,501 baht per month. The type of clothes that they most repaired was trousers. The characteristic of clothes repair was altering styles of blouses, trousers and skirts. The results of analyzing competency in basic sewing knowledge and competency in clothes menders skills show that clothes menders in Bangkok Metropolis had such competency basic sewing knowledge and competency in clothes menders skills in a high level. The result of analyzing the satisfaction of customers reflected the high level of satisfaction.

The study of relationships revealed that the basic characteristic and the competency in basic knowledge was the only one statistically related at the significance level of .05 in the area of the sources of sewing knowledge. It was found that the relationships between basic characteristic and competency in clothes menders skills, competency in basic sewing knowledge and competency in clothes menders skills, competency in basic sewing knowledge and satisfaction of customers, and competency in clothes menders skills and satisfaction of customers were not statistically significant at the .05 level.

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