

Noppadol karnchanarom 2007: State, Problem, and Needs for information and Communication Technology of Police in Narcotics Suppression Bureau, Royal Thai Police. Master of Education (Educational Technology), Major Field: Educational Technology, Department of Educational Technology, Thesis Advisor: Associate Professor Narong Sompong, Ph.D. 110 page

The purpose of this research was to study state, problem, and needs for information and communication technology of Police in Narcotics Suppression Bureau, Royal Thai Police. The sample consisted of 300 of police officers in Narcotics Suppression Bureau, Royal Thai Police. A questionnaire was used to collect data. The statistics used to analyze data were frequency, mean and percentage.

The results were as follows:

Most of police officers used computer and internet service at the office. The most favorite service was search information and e-mail services. They oftenly used printer, scanner, CD/DVD writer and used database about people (TR14) from Ministry of Interior.

Problems of police officers found that the computers were old specification. It was often disorder function and have virus in system. They had not basic knowledge about computer and lacked of planning about computer utilization system in office.

Police officers wanted more personal computer and laptop computer and wanted Microsoft Office software as well as high speed Internet.

Student's signature

Thesis Advisor's signature

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