

Kurissara Shongsangthum 2011: Leadership, Trust in Head Nurses, Employee Engagement, and Job Satisfaction of Professional Nurses in a Central Hospital. Master of Science (Industrial and Organizational Psychology), Major Field: Industrial and Organizational Psychology, Department of Psychology. Thesis Advisor: Assistant Professor Rattigorn Chongvisal, Ph.D. 172 pages.

The objectives of this research were to analyze: 1) the level of leadership, trust in head nurses, employee engagement and job satisfaction of professional nurses; 2) to assess the relationship between leadership, trust in head nurses, employee engagement, and job satisfaction of professional nurses; and 3) to determine the variables that could predict job satisfaction of professional nurses in a central hospital.

The samples of this research were 226 professional nurses in a central hospital. Data was collected with questionnaires for personal data, leadership, trust in head nurses, employee engagement, and job satisfaction. Analysis of data used statistic software to assess percentage, mean, standard deviation, Pearson's product moment correlations, and multiple regression analysis.

The results of the research show the following 1) levels of leadership, trust in head nurse, and employee engagement were at a high level and level of job satisfaction of professional nurses was at a moderate level; 2) leadership, trust in head nurses, and employee engagement were positively related to job satisfaction of professional nurses with statistical significant at .01 level; and 3) multiple regression indicated that leadership, employee engagement can predict job satisfaction of professional nurses in a central hospital with statistical significant at .01 level.

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