THESIS TITLE: A STUDY OF HUMAN RELATION IN WORK PERFORMANCE OF

BRANCH OFFICIALS IN GOVERNMENT SAVINGS BANK ZONE 7

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ABSTRACT

The purposes of this research were (1) to study human relation in work performance of both administrators and officials in government savings bank 7 (2) to compare the level of relation in work performance between those of the administrators and officials. The total number of sample was 217, 41 administrators and 176 officials. The research instruments were constructed by the researcher to collect data. The total number of returned questionnaires was 213 which constitute the rate of 98.00%. The percentage, arithmatic means, standard deviation, t-test were calculated by The SPSS/PC* computer program.

The Results

The research result revealed that the administrators viewed the human relation in work performance of branch officials in government savings bank 7 was at the "much" level for all three aspects which can rank ordered from the ability to build human relation in work performance, the external personality, and internal personality consecutively. For the official workers also had the same opinion that the human

relation in work performance of branch officials in government savings bank 7 which was also at the "much" lavel for all three aspects and also ranked in the same way.

The result of the comparative study between the two group's opinion it was found that there was statistically difference at .05 level But when looking at each aspect it was found that there was statistically difference at .05 level. concerning the external personality and the ability to build human relation in work performance but for the internal personality found no statistically difference at .05 level.