THESIS TITLE:

A STUDY OF WORK PERFORMANCE OF THE GENERAL DEPARTMENT SCHOOL GROUP IN THE EDUCATIONAL

REGION 9

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ABSTRACT

The purposes of this research were (1) to examine the work performance problems and needs of the management, and (2) to compare difference aspects of management of the general department school group in the educational region 9.

The sample subject was drawn from 282 persons consisting of administrators and educational supervisors under the jurisdiction of educational region 9. The instruments used to collect the data were comprised of 2 sets of questionnaires which were in the form of a rating scale and checklist. The earned data were then analysed by the SPSS/PC+ statistical program to calculate percentage, mean and standard deviation. In addition a F-test One-Way Analysis of Variance was implemented.

The research results:

1) With reference to work performance it was found that the planning aspect was carried out at an "above average" level. Comparatively it was found that in the areas of academic support and promotion, coordination, follow up and evaluation the level of performance was executed at "low levels". Problems and needs encountered regarding performance were comprised of planning, academic support and promotion, coordination, follow up and evaluation respectively in order of difficulty. These aspects were considered to be at "above average levels".

2) Statistical analysis of the data showed that when comparing the mean variables of work performance including academic support and promotion and follow up and evaluation there was a statistical level of difference of .05. When analyzing the mean of the 4 variables of work performance including planning, academic support and promotion, coordination, and follow up and evaluation the level of statistical difference was .05.