THESIS TITLE: A STUDY OF THE OPERATION OF KHON KAEN UNIVERSITY

CONCERNING QUALITY ASSURANCE OF HIGHER EDUCATION

**POLICY** 

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## **ABSTRACT**

The purposes of this research were: 1) To study the level of processing according to quality assurance policy in higher education of Khon Kaen University. 2) To study the problems of processing according to quality assurance policy in higher education of Khon Kaen University. The sample of this research were 148 persons; administrators and the committee of quality assurance in every field in Khon Kaen University, Khon Kaen Province. The instrument for collecting data were the questionnaires. Using Computer program SPSS/PC<sup>+</sup> to analyze data into frequency, percentage, Mean, and Standard Deviation. For the problem of processing according to quality assurance policy, interview form and documentary study were used. Then, the data were analyzed according to the issue of research. The presentation of the result was conducted by descriptive analysis.

## The Results:

- 1) The overall of the level of processing according to quality assurance policy in higher education of Khon Kaen University was processed in "moderate" level. In each aspect, the two aspects of processing in "moderate" level for most of them were instruction and philosophy, intention, objective and processing plan. For the two aspects of processing in "moderate" level in very few were maintenance of an art and culture, and system and mechanism of quality assurance in education.
- 2) The important problems of processing according to quality assurance policy in higher education of Khon Kaen University which were not good as they should be; instruction, finding and selecting and maintaining the degree, knowledge, ability, experience, ethics and moral of the professors. The percentage of professors without academic position were 52. The promotion of student's learning by facilitating of offering instruction in the independent study was not enough. For the activity of developing student, there were not enough of responsible office in advising of choosing career, The same as providing jobs for student. The development of student in social in order to be discipline, democratic, conservative, and ethics and moral was no appropriate.