Soramon Tepkaew 2009: Factors Affecting Teamwork Behavior of Operational Officers in a Private Company. Master of Science (Industrial Psychology), Major Field: Industrial Psychology, Department of Psychology. Thesis Advisor: Assistant Professor Thawan Nieamsup, Ph.D. 159 pages.

The objectives of this research were: 1) to study the level of teamwork behavior of operational officers in a private company; 2) to study the level of team leader behavior, social support, team trust of operational officers in a private company; and 3) to study the factors influencing teamwork behavior of operational officers in a private company. The samples used in this study were 217 operational officers in a private company located in Rayong province. The research tool for collecting data was a questionnaire consisting of 5 parts: personal data, team leader behavior, social support, team trust and teamwork behavior. The Statistical methods used for data analysis were percentage, mean, standard deviation and stepwise multiple regression analysis.

The results of the research showed that: 1) operational officers possessed moderate level of overall teamwork behavior; 2) operational officers perceived moderate level of team leader behavior and possessed moderate level of social support from team leader and team members, high level of social support from family and moderate level of team trust; and 3) the factors that could predict overall teamwork behavior of operational officers were social support from team leader in emotional, instrumental and informational support; social support from team members in emotional and instrumental support; social support from family in emotional and informational support; team leader behavior and length of service in present position. All of these factors could predict overall teamwork behavior of operational officers at 91.7 percent with .001 level of significance. Social support from family in informational support was the best predictor.

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