

Theerawat Eimprakongsilaph 2007: Desirable Characteristics of Trainees as Perceived by Middle Level Executives of the hotels in Bangkok. Master of Arts (Home Economics Education),
Major Field: Home Economics Education, Department of Vocational Education.
Thesis Advisor: Miss Narumon Saratapun, Ph.D. 203 pages.

This research was aimed to study: 1) desirable characteristics of trainees as perceived by middle level executives of the hotels in Bangkok. 2) the comparison of characteristics of trainees desired by personnel and training managers, food & beverage managers, executive chefs, and executive housekeepers. Sample group was 316 persons; consisted of personnel and training managers, food & beverage managers, executive chefs, and executive housekeepers working in the hotels in Bangkok. Data was collected by using questionnaires and structured interviews, and analyzed by using computer program to obtain percentage, mean, standard deviation, F-test, t-test and content analysis.

The results were as follows: 1) Most personnel and training managers were female with the average age of 37.10 years and average working experience of 10.15 years. They graduated in Bachelor of Business Administration. Most food & beverage managers were male with the average age of 38.87 years and average working experience of 13.20 years. They graduated in Bachelor of Business Administration. Most executive chefs were male with the average age of 36.11 years and average working experience of 13.37 years. They graduated in Bachelor's Degree without identifying their major fields. Most executive housekeepers were female with the average age of 36.74 years and average working experience of 13.06 years. They graduated in Bachelor of Business Administration.

The analyzed data showed that the most desirable characteristic of trainees required was interpersonal relations, morality and ethics. Followed by professional skills and working ability, and general knowledge.

The comparison characteristics of trainees desired by personnel and training managers, food & beverage managers, executive chefs, and executive housekeepers have been found that general knowledge. General professional skills and working ability as well as professional skills for a particular department. Interpersonal relations, morality and ethics no significant difference.

Student's signature

Thesis Advisor's signature