

Thesis Title	Factors Affecting Job Satisfaction of Employees of Central Pattana Public Company Limited
Keyword	Job Satisfaction
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ABSTRACT

The objectives of this research was to study personnel data, working factors, and job satisfaction of employees of the Central Pattana Public Company Limited, including the relations between them by constructing a multiple regression model to predict the appropriate job satisfaction of the employees. Two hundred and seventy-two employees were selected to be the samples. The instrument used for data collection was a questionnaire, composed of three parts : questions about personnel factors, questions about working factors and job satisfaction questions. Data analysis was carried out by SPSS/PC⁺ Statistical analysis included frequency distribution, percentage, means, standard deviation, contingency coefficient, and pearson product moment coefficient.

The findings were as follows :

1. Personnel information of the employees of the Central Pattana Public Company Limited showed that there were more females than males, their age were between 26-30 years old and the average education was at least B.A. degree. The employees had worked in the sale and marketing division with more than 3-5 years of experience. Their income rating was from 8,001-12,000 baht/month. The questions on working factors revealed that their achievement and supervision ranged from the highest to the lowest level.

2. The job satisfaction of them was at the medium level.

3. The personnel factors such as : sex, age, education, department, experience and income which had related to the job satisfaction of employees in the Central Pattana Public Company Limited, were non-significant at the 0.05 statistical level; working factors such as : achievement, recognition, work itself, responsibility, advancement, company policy and administration,

supervision, working condition, relationship with peers and security were found to be had related to the job satisfaction of employees in the Central Pattana Public Company Limited.