

Thesis Title Evaluation of Quality of Nursing Care for
Normal Parturients in Nakornping Hospital
Chaing Mai Province

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M.N.S. Nursing Administration

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Abstract

This study aimed to evaluate the quality of nursing care for normal parturients in Nakornping Hospital. Evaluation was made by using nursing process standard and outcome standard as measurement tools. The population of this study were nurses who worked in the delivery room and normal parturients. Samples of 30 parturients were selected by using a purposive sampling technique. The instruments used

in this study developed by the researcher, consisted of demographic data, observational data and medical record of the quality of nursing care (interrater reliability =1) and the satisfaction of the parturients interviewed (Cronbach's alpha coefficients = 0.93). Data were analyzed by using frequency distribution, percentage, the mean, standard deviation and range. The results were as follows:

1. The quality of nursing care, as measured by using the process standard, was at the good to the excellent level while the quality of nursing care, as measured by using the outcome standard was at the excellent level. This was for standards five, six and eight.

2. The quality of nursing care, for standard two, as measured by using the process standard, was at the poor level and the quality of nursing care, as measured by using the outcome standard, was also at the poor level.

3. The quality of nursing care, as measured by using the process standard, was at the poor level and the quality of nursing care, as measured by using the outcome standard, was at the excellent level, for standard seven and standard ten.

4. The quality of nursing care, as measured by using the process standard, was at the moderate level and the quality of nursing care, as measured by using the outcome standard, was at the good to the excellent level, for standards three, nine, and eleven.

5. The quality of nursing care, as measured by using the process standard, was at the good to the excellent level and the quality of nursing care, as measured by using the outcome standard, was at the moderate level for standard one and standard four.

6. The parturients satisfaction of the nursing services given were at the low level.